



## Long Island Business NEWS

The Small business file...

*By ADINA GENN*

Wantagh-based **MEDFONE**, a full-service call center, has inked an agreement with North Shore-Long Island Jewish Health System to provide services for the network's office practices and affiliates sites. Under the agreement, **MEDFONE** will handle physician answering services; call overflow; remote reception; appointment scheduling, reminders and confirmation, and customized outbound calling programs.

Jay Moses, **MEDFONE's** president and chief operating officer, said that serving as a vendor to North Shore-LIJ is a "tremendous acknowledgement" of the call center's capabilities.